



Quality Management Policy

ASW Scaffolding provides high quality services in the fields of the erection and dismantling of Scaffolding is committed to the continual improvement of the effectiveness of its Quality Management System (QMS).

The commitment is communicated through the major objectives of:

- Achievement of upholding the safety, health, quality and environment of employees, clients, suppliers and third party stakeholders;
- The Company works to exceed customer expectations and loyalty and;
- Assures safe systems of work in the erection, adaption and dismantling of scaffolding on time and to a high standard.

The objectives are essential to the Company business growth and will be achieved through continual monitoring and evaluation of the effectiveness of its processes together with effective communication with employees, clients, suppliers and third party stakeholders.

Employees have an obligation to ensure that services are provided to the customers' satisfaction and are suitable for the purpose for which they are intended.

The Directors of the business are committed to the effective implementation and communication of the QMS and to the involvement of all staff in the continual maintenance of high standards of services provided.

The Directors will ensure that clear quality objectives are set, achieved and regularly reviewed through internal audit and annual management review to ensure that they remain appropriate and support the business aims and objectives.

The Directors and Senior Management Team will ensure that all the necessary preventive action is taken to ensure that the services provided are delivered in such a manner that they are right first time and customers are assured of commitments to Safety, Health, Environment and Quality.

The policy will be implemented through documented procedures and working towards EN ISO 9001: 2008 and shortly EN ISO 9001: 2015 standards.

It is considered a condition of employment that the terms set out within this Quality Policy are understood, implemented and maintained by all personnel irrespective of their role within the company.

Signed:

Date:

Carl Hendy
Director
Carl Hendy Ltd t/a ASW Scaffolding